



# Unlocking waste as a resource

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Improving efficiencies  
and reducing cost

# Contents

## A bit about us

**Established in 1994, we are responsible for over 120,000 waste movements each month, working with thousands of businesses across numerous industries and sectors.**

Reconomy Connect has achieved high levels of acquisitional and organic growth within recent years. We are in the Times 250 Fast Track list and are known for our size, strength and tenacity to work hard and help our customers achieve results.

We maintain a continual focus on waste minimisation techniques and strategies to utilise waste as an ongoing resource. In doing so, we enable our customers to manage their waste in a more responsible and environmentally friendly way, improving their sustainability credentials.

**With head offices in Telford, Shropshire, and teams located all over the UK, we are equipped to service customers right across the country.**

# Your waste and resources. Managed



**Reconomy Connect is the UK's leading provider of outsourced waste management and resource-led services.**

We provide a comprehensive, tech-enabled waste reduction and environmental management service delivered through a nationwide network of pre-approved supply partners.



# Our sectors

We help businesses of all sizes with their waste and recycling challenges, saving them time and money, and improving their overall performance.

Just some of the sectors we regularly support include:

Housebuilding



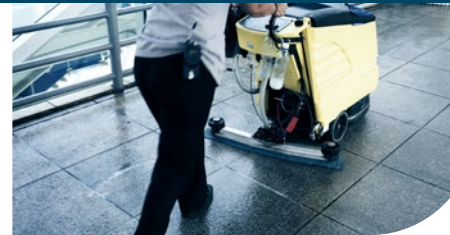
Commercial construction



Infrastructure



Facilities management



Retail



Hospitality and leisure



Manufacturing



Transport and logistics



Our service offering is fulfilled via our network of over 1,000 pre-approved, regionally operating supply chain partners, which collectively gives us nationwide coverage. Each year we conduct hundreds of visits to these supply partners to assess their overall performance, environmental credentials and their health and safety compliance.

Not only is this ensuring they deliver an efficient and dependable service, it is ultimately driving improvements across the wider waste sector.



# The benefits of using Reconomy Connect



**Reductions in waste spending** through improved efficiencies

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**Clearer** sustainability objectives and thinking

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**Enhanced opportunities** for reuse and recycling

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**Compliance management**

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**Improved reporting,** enabling more straightforward auditing

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A responsive and flexible **high-quality service**

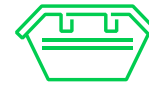


**Reductions** in resource overspending



# Managing the day-to-day

**Because every project, site or location comes with its own unique set of waste management challenges, our service offering is exceptionally broad. Thanks to our nationwide supply chain network, we can procure almost anything you can think of relating to waste and resource management.**



## Bin, skip and container hire

From 240 litre wheelie bins, through to 10-yard skips, all the way up to 40-yard roll-on, roll-off (RoRo) containers, no matter what size you need, we've got you covered. We can also supply appropriate bins, skips or containers for specific waste streams, including technical and hazardous materials.



## Scheduled services

If you need regular waste collections from your office or business, we can tailor their frequency as required. To encourage recycling and reduce costs we can also provide different containers for specific waste streams, altering the regularity of their collection as required to ensure you only pay for full collections.



## Plant, tool, welfare and equipment hire

Procuring specialist equipment can be a time-consuming process. We can save you the hassle by sourcing everything you could possibly need, from generators, plant machinery, power tools and welfare units through to portable toilets, water bowsers, access equipment and more.



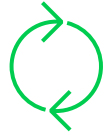
## Spillage and emergencies

Available 24 hours a day to respond to emergency spillages, our teams are on standby to deal with the treatment of chemical, oil or biological incidents. We can also assist with sampling and analysis of spillages, as well as equipment and boom hire.



## Aggregates and tipping solutions

Whether you require primary quarry sourced or high-quality recycled aggregates, we offer a diverse range and can supply any size or type throughout the UK. Our tipping facilities are also available nationwide together with our tipper and grab hire solutions.



## Waste handling equipment

We can organise the delivery and installation of permanent and semi-permanent waste handling equipment including balers, compactors, composters, wastewater disposal systems and more.

**Supplying the right equipment when you need it is one thing;** where we go above and beyond is that we'll also ensure it is fit for purpose and working as efficiently as possible, keeping your waste volumes and costs to a minimum.



# Problem solving

**With over 25 years of waste and resource management expertise under our belts, our highly knowledgeable teams are well-versed in the specific needs of the various sectors we serve. We talk the same language as you, understand the problems you face, and know how to solve them.**

We appreciate that every requirement for our services is different. Therefore, instead of just working in the same old 'tried and tested' ways for all our customers, we tailor our offering based on their specific needs and the requirements of the sector.

Our unique offering combines the exceptional day-to-day, operational-level support that you would expect from a leading waste management services provider, with a longer-term strategic approach that can elevate your business' credentials beyond the competition.

To achieve this, we act as an extension to your business, providing a flexible approach that evolves organically as you do, uncovering new opportunities to enhance performance through smarter business practices.





# Adding value

**Customers are rightly demanding more from their waste and resource management service providers, and Reconomy Connect is only too happy to oblige. Each of our value-add propositions have been created to take away the stresses associated with waste, save you money by improving efficiencies, and increase your sustainability credentials.**

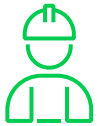




### Account management

As a Reconomy Connect customer, you will benefit from our Account Management Team. They will be your first point of contact for helping you set out your waste and recycling targets and support you every step of the way towards achieving them.

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### Site support

Whether your business is single or multi-site, our regionally based teams will provide you with dedicated site-level support to carry out audits of existing waste management practices, aid waste segregation, assess container usage and help you roll-out waste minimisation techniques.

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### Training

We can deliver training for site-level operatives, making them fully aware of their individual waste management responsibilities, all the way up to corporate engagement activities to obtain buy-in from your regional or national head offices.

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### Legal compliance

Assurance of legal compliance removes your risk and provides peace of mind. We provide you with expert guidance and support, detecting any potential problems before they become business critical. We can also help to educate your stakeholders and key personnel on process efficiency and upcoming waste legislation.

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### Data

Through our online reporting platform, The Reconomy Connect Portal, we will give you total clarity on your waste arisings, providing you with fast, transparent and accurate waste data as well as a robust audit trail.



### Innovation

Our many years of experience, combined with the breadth and diversity of our supply chain, means that we can support you with finding outlets for 'difficult to dispose of' waste streams, including technical and hazardous materials, with consideration always given to finding the most environmentally friendly outcome.



### Reconomy Social Value Programme (RSVP)

Through our industry leading social value programme we can help your business increase its corporate social responsibility output. We invite you to be part of our journey to support vulnerable groups into work, reduce modern slavery, close the waste industry skills gap and build stronger community links.

# Embracing technology

**The waste industry has a reputation for preferring traditional approaches to customer service.**

However, we believe that to reach the levels of transparency, accuracy and availability of information demanded by customers, we need to combine traditional and new ways of working.

Continued investment in technology is key to supporting Reconomy Connect's ongoing growth plans. Only through tech-enablement can we provide a truly hassle-free experience for our customers and suppliers alike. With customers insisting on faster, more detailed and accurate waste data, we are creating technologies that give them everything they need to report confidently on their waste minimisation and sustainability activities.

Our goal is to pioneer new ways of working and champion innovations that not only embrace change, they provide a platform that has the potential to influence the future direction of the entire waste industry.

## The Reconomy Connect Portal

**Giving you 24/7 access to numerous reporting channels, The Reconomy Connect Portal is our industry-leading online reporting platform that provides you with everything needed for fast, accurate waste auditing.**

The Portal removes the hassles commonly associated with recording and collating waste data, freeing you up to focus on other priorities, such as waste minimisation.

In addition to providing accurate information on fields such as spend, tonnages, landfill diversion and skip / container count, the Portal also stores all of your waste management invoicing information for you. What's more, it also enables you to download electronic copies of critical documentation such as waste transfer notes, proof of delivery tickets, compliance certificates, waste carrier licences and insurance documents.

In short; The Reconomy Connect Portal provides a complete audit trail on all your waste management activities, giving you complete transparency and peace of mind.



## Smartphone apps

To reach the demanded levels of data accuracy, we have created (and are continuing to create) customer and supplier smartphone apps that provide a truly transparent and hassle-free experience.

Each of our apps have been developed to streamline administrative processes from initial ordering all the way through to fulfilment and auditing. Each app is available on IOS and Android operating systems and downloadable now from **Google Play** and **Apple app stores**.



## Linking industry systems

In partnership with many of the waste industry's leading suppliers of management software platforms, we are developing APIs (Application Programming Interfaces) to improve the transfer of information, limit duplication and minimise the risk of human error.

These APIs are enabling Reconomy Connect's many customers and regional supply chain partners to seamlessly integrate their back-end programmes with Reconomy Connect's own systems, enabling fast, dynamic two-way data transfer.

This means that new orders placed by Reconomy Connect's customers can now be automatically, digitally and securely passed across and assigned to the appropriate supply chain transport teams, without the need for any manual intervention.

Upon completion, details of the job are then fed back seamlessly into Reconomy Connect's online Portal, giving the customer direct access to the completed job information and enabling access to a range of reports and auditing aids.

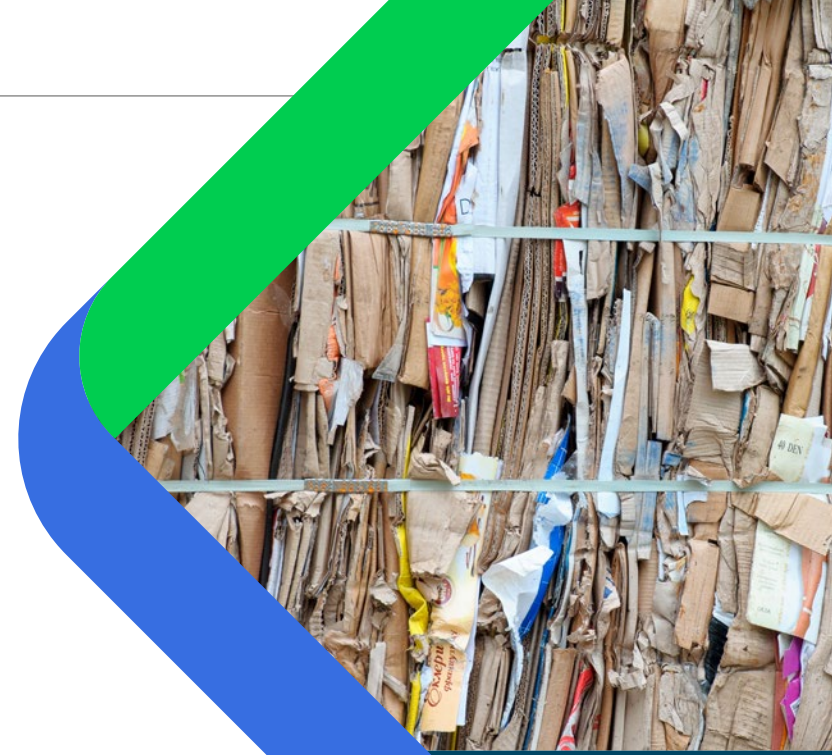


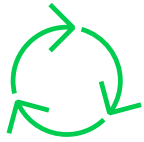
# Unlocking opportunities

**We believe that as your business grows, your waste volumes and related costs don't have to. As a Reconomy Connect customer, we will work closely with you to understand your business' working practices and objectives, delivering an effective service that combines all aspects of waste and resource management.**

Unlike traditional waste or facilities management partners, we'll oversee both the operational and strategic aspects of your service. We can help your business make the transition from thinking of waste as a by-product to treating it as a resource that can retain a meaningful purpose, either within your own organisation or a third-party.

As part of this, we'll help you implement waste minimisation techniques and show you how to generate and maximise commercial opportunities from your waste – unlocking its full potential. As you continue to grow and evolve, we'll be right there to inspire and support your journey towards even greater sustainability successes.





## Closing the loop

Closed loop recycling involves collecting, recycling and using waste to make new products. To make it happen, all parties must collaborate: your customers and suppliers; your recycling partners and manufacturers and, most importantly, your internal teams and stakeholders. We have the knowhow to make this happen, giving you greater opportunities to transform corporate sustainability.



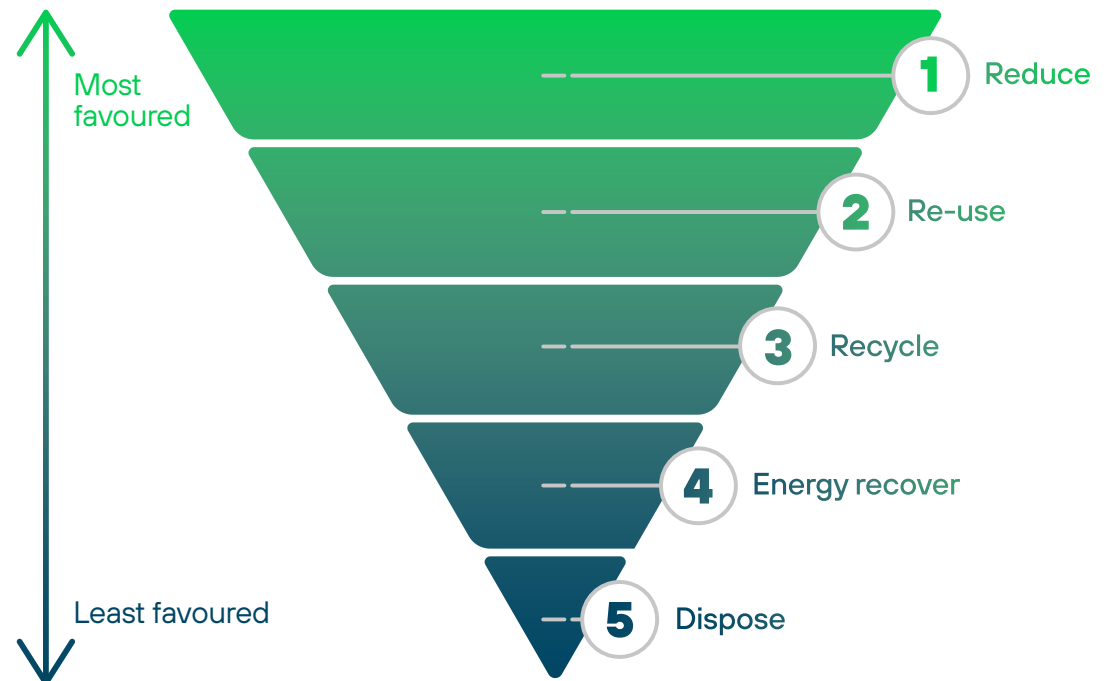
## Targeting 'zero to landfill'

Longer-term, Reconomy Connect can help you to build and maintain a 'closed loop' philosophy and move towards a circular economy model. As part of this, we can set your business realistic goals for achieving a 'zero to landfill' waste stream approach and put you on a journey towards 100% waste recycling.

## Moving you up the waste hierarchy

Legislation continues to push for businesses to manage their waste further up the waste hierarchy; eliminating materials that are disposed of at landfill by increasing amounts that either recover energy or can be recycled back into new materials and products.

Reconomy Connect is skilled at improving the waste hierarchy performance of our customers. We can help you introduce segregation systems and equipment to reduce wastage, along with optimising your collection frequencies and supply chain routes. This draws out the maximum value from materials being discarded without causing disruption to your operation.



## Get in touch

**Are you ready to unlock new opportunities? Contact us today:**

For housebuilding, commercial construction and infrastructure sector enquiries:

**0800 028 2290**



**[managedaccounts@reconomyconnect.com](mailto:managedaccounts@reconomyconnect.com)**



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For facilities management, transport / logistics, manufacturing,  
hospitality / leisure and retail sector enquiries:

**0800 074 1533**



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